CHRISTOPHER THOMAS RAMSEY

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OBJECTIVE

Seasoned professional seeking to foster and maintain an environment of excellence creativity and respect within an organization. Enter an establishment as if the establishment was one created by myself. Value the company by displaying good ethics and essential teamwork and with using all qualifications and experience, will work with energy and pride. Under general direction will properly execute company policies and procedures. Display acceptable character and enthusiasm while functioning in a team environment.

EDUCATION

Computer Science, Bachelor of Science   August 2003 – June 2007
Coppin State University, Baltimore, Maryland
GPA 3.2/4.0

EXPERIENCE

Web Developer/IT/Technical Support,   October 2011 – Present
The Paper Tiger, www.thepapertiger.com , Atlanta, Georgia

Create, update, and maintain site pages for Thepapertiger.com, using CSS, HTML, JavaScript, jQuery and Ajax.   Coordinate with owner for major site modifications and detail project management. Database administering using phpMyAdmin and Sequel Pro, both instances of MySQL. Assist with design efforts for site pages, content archival, photo galleries, and video features using screen flow to produce webinar footage for the online blog. Provide technical support for software, app and database usability issues and critical site problems, as needed.   Backup Management and Administration, external drive/full system encryption. Shell Scripting and Unix prompting to rescue passwords and use it as a way to retrieve the host name, user name and password inserting setup credentials for MySQL.

Technical Support/IT   March 2010 – October 2011
Seven Seas Security, www.sevenseassecurity.com Norcross, Georgia

Remotely accessing client networks from my workstation located in Norcross, Ga connecting anywhere in the country to troubleshoot hardware/and software related issues pertaining towards their computer, network, dvr software and hardware. Solved network connectivity issues throughout the company. Second-tier technical support (telephone and email) for clients using proprietary software systems. Effective communication with internal staff and direct communication with the owner. Installing RAM and hard drives into Digital Video Recorders as well as company computers. Building/Repair CPU's, OS Upgrades and partitioning drives to separate storage data. Installing printers, scanners, switches. Router configurations: LAN & WAN Settings, Port Forwarding, DHCP, Static/Dynamic IP's, PING

Skills

Adobe Photoshop
Adobe Flash
MS Office Suite

AJAX
CSS
HTML/XHTML
Java
JavaScript
PHP
Shell scripting
SQL
XML/XSL
Visual Basic

MySQL

Linux/UNIX
Windows Vista/XP
MAC

Apache

Certifications

Bachelor's of Science Degree Computer Science

Lead Technical Analyst, IT Specialist   November 2007 – January 2010
Productive Electronics, www.productiveelectronics.com , Norcross, Georgia

Exclusive distributor agreements with world-class manufacturers, as well as an individual line of covert DVR's and CCTV cameras, called Secure Shot. First point of contact for technical support (telephone and email) for clients using proprietary software systems. Installing hard drives into Digital Video Recorders as well as company computers. Has worked with 80% of the vendors over the phone nationwide as well as international using Gotomeeting.com a website that ensures remote connectivity through their network and 20% in person. Anti-virus updates, service pack installation, network security and backup management and administration.

C++ Game Developer/Designer   January 2007 – October 2007
Nerjyzed Ent. www.nerjyzed.com , Baton Rouge, Louisiana

Aided with the creation of the design document template which includes all aspects of the design structure of BCFX. Aided with the creation of a Wikipedia for animators, designers, developers and audio personnel for reference of terminology involved within the game Without any supervision completed flow charts, technical writing and graphic user interactive designs before deadlines. Assisted developers with technical algorithm equations on how band members are to align themselves during halftime which is incorporated by programming through pyware software Incorporated my idea to use the (Guitar Hero) interactive halftime show that allows users to play along with the band interactively by pressing according buttons as they show along the screen. Often had what we called 2 A DAY TASK, where I was tasked with design and programming to help with sufficient deadlines to ensure proper marketing at multiple HBCU Colleges Meetings were held up to 3 times a day to go over task, verbal discussions, and project management detail. BCFX is now in stores and it was an honor to produce a successful game.
Portfolio available at http://christophersplace.yolasite.com.

ACTIVITIES & AWARDS

Volunteer, Hands on Atlanta, 1996 - 2003
Member, S.T.E.M Students of Technology, Engineering Majors, 2003 - 2007
Coppin State University Unsung Hero clutch performer award for intercollegiate athletics
Hosea Williams Feed the Hungry
NCAA Recognition for maintaining a 3.0 gpa while participating in intercollegiate activities.
Captain of the 2005 – 2006 Coppin State University Baseball Team